

W. 02113A-07-0551



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ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion      No. 2008      72070

Date: 10/10/2008

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: Michael      Last: Brinkman

Account Name: Michael Brinkman

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Fountain Hills

CBR: [REDACTED]

State: AZ      Zip: 85268

is: E-Mail

Utility Company. Chaparral City Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received the following correspondence:

I strongly oppose the rate increase being proposed by chaparral water co.  
\*End of Complaint\*

Utilities' Response:

na  
\*End of Response\*

Investigator's Comments and Disposition: Arizona Corporation Commission

Chaparral City Water Company, Inc. W-02113A-07-0551

DOCKETED

I responded with the following email:

RE: Chaparral City Water Company, Inc.

Dear Mr. Michael Brinkmann:

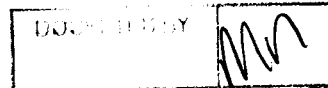
Your email dated October 07, 2008 regarding the Chaparral City Water Company, Inc. rate application sent to the Arizona Corporation Commission ("Commission") office will be placed on file with the Docket Control Center to be made part of the record. The Commission will take your comments into consideration before a decision is rendered in the Chaparral City Water Company, Inc. rate case.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers. Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

AZ CORP COMMISSION  
DOCKET CONTROL

2008 NOV -6 P 12:25

RECEIVED



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Commission staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000 or directly at 602-542-2406.

Thank you,

Richard Martinez  
Public Utilities Consumer Analyst II  
Arizona Corporation Commission  
Utilities Division  
(520) 628-6556

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11-5 E-mailed this OPINION to Trish Meeter @ ACC Phoenix Office to have this docketed towards Chaparral City Water Company, Inc. rate case. Docket # W-02113A-07-0551. File closed.

\*End of Comments\*

**Date Completed: 11/5/2008**

**Opinion No. 2008 - 72070**

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